What do I need to authorise internet purchases with my CaixaBank corporate card?

The new European Directive on Payment Services increases security in online purchases. For this reason, you will need to **authorise your purchases** through **CaixaBankNow digital banking**: you can do it both from your mobile, with the CaixaBankNow app, or from your computer, through the CaixaBankNow website.

Necessary elements to authorise your online purchases with the CaixaBank corporate card:

Be registered in CaixaBankNow, the CaixaBank digital banking

To authorise the purchases, you need to access the digital banking with your user and password.
If you don't have a CaixaBankNow user, you can register at *www.CaixaBank.es* > "Have you forgotten your access code?" > "Registration in CaixaBankNow" or you can register at:

Registration in CaixaBankNow

Download and access the CaixaBankNow app

You will need it to authorise your purchases. You will access with your user and password or with your biometrical data.
Should you don't have it, you can download it from your Store or from here:

Download app

Activate the CaixaBankNow notifications

When you have to authorise an online purchase, we will send you a notification to your telephone to warn you. "What do you need?" > "Settings and my profile" > "Settings" > "Manage notifications" or at:

Activate notifications

To carry out the registration in the CaixaBankNow digital banking it is necessary **to have provided a mobile telephone phone number** (personal or corporate). In case of not having provided it previously, you can do it through your CaixaBank advisor, and, if you are not a client yet, in a CaixaBank branch.

It is very easy to authorise your purchases

If you already **have the CaixaBankNow app installed** on your mobile and the **notifications activated**, you will be able to authorise your purchases by following these steps:

1
When making a purchase with the CaixaBank corporate card, **you will receive a notification** in CaixaBankNow, in the mobile device where the app is downloaded.

2
Access the CaixaBankNow app with your user or your biometrical data. When entering, a screen with the **"Authorise"** button will appear.

3
Check purchase details and **authorise it**. It will be available for 7 minutes. You can also cancel it.

Should you do not have the CaixaBankNow app, you can also authorise the purchase through the CaixaBankNow website in your computer (*www.caixabank.es*), accessing with your user and password, but you will not receive the alert on your mobile telephone through the notification.

Not all the purchases will require authorisation.

Should you have any doubt, contact your CaixaBank advisor, and if you are not a client yet, you can visit a CaixaBank branch.